

StreetwiseSubbie helped us to achieve ISO Certification FIRST TIME

Background

Fitzpatrick Mechanical Services (FMS) have been offering commercial heating and plumbing solutions since 2003. When Streetwise Subbie advised Gold Buddy FMS of Andrew Foy's guaranteed methodology for ISO success, MD Michael Fitzpatrick was all for it.

As well as "assuring" customers Michael also wanted to streamline and maximise efficiencies within his business and also highlight FMS's longevity and track record with a public demonstration of the business's commitment to quality, environmental and health and safety management.

The Process

Michael appointed Foy Certification to drive the development of an Integrated Management System (IMS) in order to achieve certification to ISO 9001 (Quality Management), ISO 14001 (Environmental Management) and OHSAS 18001 (Health & Safety Management).

This commenced with a Business Review meeting at which Andrew outlined the requirements of the three Standards and their achievement via an IMS.

FMS's existing strong disciplines were obviously retained and added to in order to achieve Best Practice commercial processes. All the remaining requirements of ISO, including business improvement processes were installed in the manner most appropriate to Fitzpatrick Mechanical Services.

The Outcome

FMS successfully passed their ISO audits, first time, in April 2014. Michael's expressed requirement for a lean and practical IMS had been achieved in short focused bursts of activity without diverting precious resources from pressing business commitments. FMS now have a framework for monitoring and continually improving their business.

"I highly recommend Foy Certification for their simple step by step approach to achieving an IMS; with Andrew's help we have been able to achieve the three international standards taking our business to the next level"

Mike Fitzpatrick
Managing Director
Fitzpatrick Mechanical Services



To Summarise

Andrew Foy worked for and alongside specialist subcontractors for over twenty years.

He is a member of the Chartered Institute of Building (MCIQB) and a qualified Lead Auditor for ISO 9001, ISO 14001 and OHSAS 18001.

His time is spent not on auditing however. As the owner of Foy Certification he is on a mission to help as many specialist subcontractors as possible to gain ISO and other Certifications that will open up new markets, assure customers, manage risks and improve specialists' businesses.

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